Information for visitors to the St. Anna Hospital during the Corona-pandemic

Dear visitors,

in regard to the Corona pandemic, we want to minimize the risk of infection for our patients and our employees.

In our hospital, many seriously ill and immunocompromised people are cared. For this reason, special regulations apply to visits to our facility.

If you have had signs of respiratory disease or a febrile infection in the last 14 days, you must not enter our facility. Please check with a doctor immediately.

If you have been in contact with a person infected with the SARS-CoV-2 virus (“Coronavirus”) and/or with this virus in the last 14 days, you are also not allowed to enter our facility.

When visiting our hospital, please note the following:

• Patients can be visited once a day by one designated contact person. Visits are possible during the regular visiting hours between 2 p.m. and 7 p.m.

• Minors may also be visited jointly by their parents or legal guardians.

• In our maternity ward there are further exceptions, which are discussed directly.

• The accompaniment of dying persons by the closest family circle is permissible at any time.

• If the patient you wish to visit is in our isolation ward it could occur that, unfortunately, any visit must be prohibited. It must be clarified in advance with the attending physicians whether a visit is possible. If a visit is allowed, you must comply with special protective measures and follow the instructions of the staff.

• You must register with us by name and provide us with a telephone number. Your data will be stored for a period of 30 days to ensure that contact persons can be tracked.

• Visitors are required to wear a mask (mouth-nose cover) and are required to observe a minimum distance of 1.50 m from other persons wherever possible. The mouth-nose cover must be brought by yourself. If this is not possible for good reasons, you must arrange with us to wear suitable protective equipment before your visit.
The general hygiene rules must be complied with at all times to protect our patients and employees. This includes in particular:

- Observance of the cough and sneeze label: Use of disposable handkerchiefs also for coughing and sneezing, alternatively sneezing or coughing into the elbow.
- Careful hand hygiene: Frequent hand washing (30 seconds with Water and soap, then rinse thoroughly) and use of a hand disinfection before entering and leaving the facility.
- If possible, the mucous membranes in the facial area (eyes, mouth, etc.) do not touch with unwashed hands.
- Do not throw away your garbage unsuspiciously, use the discharge containers provided by us within the facility.

The instructions of our staff must always be followed.

As part of our general house law, we have the opportunity, as before the Corona pandemic, to prohibit a visit on a case-by-case basis.

The bringing of gifts and other items for patients and the taking of laundry is to be clarified with us in advance and can if necessary banned. We ask for your understanding.

I have taken note of the general information and agree to my name registration, the indication of a telephone number by which I can be reached regularly, and the storage of the data:

first and last name: ________________________________

phone number: ________________________________

date and signature of the visitor